



SPECIALIST SURFACING

12 JUL 2017  
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Performance Questionnaire

Name of Customer	Redrow Homes				Date Sent: 28 <sup>th</sup> June 2017
Address	C/O Radleigh Group Ltd Riverside Court, Pride Park, Derby, DE24 8JN				
Telephone Number	01332 01332 205200				
e-mail	Chris.redsell@redrow.co.uk				
Name of Contractor	HMS Decorative Surfacing Ltd				
Address	Unit 1, Evergreen Field Farm Pincet Lane North Kilworth Leicestershire, LE17 6NE				
Telephone Number	01858 881111				
e-mail	sales@hmslimited.co.uk				
Nature of Work	Decra –Set Surfacing – Cotter Wood Close, Little Eaton, Derby				
	<b>Satisfaction Monitoring</b>				<b>Comments</b>
	Please indicate on of the Below 1=Poor/2=Fair/3=Average 4=Good/5=Excellent				
1. Quality control, Workmanship	1	2	3	4	5
2. Completion of the works – within the contract period.	1	2	3	4	5
3. Health & Safety – supplying of Risk Assessments, Method Statements etc.	1	2	3	4	5
4. Approachability and willingness to co-operate.	1	2	3	4	5
5. Office Administration. Accuracy and timeliness of invoicing. Timeliness in submitting the final account.	1	2	3	4	5
Finally, would you recommend HMS Decorative Ltd to others?	YES		NO		
Any other comments:- THIS WAS A REPLACEMENT DRIVE ON AN OCCUPIED PLOT THE WORKMEN WERE NOTED BY THE HOME OWNER TO BE VERY PROFESSIONAL, POLITE, AND RESPECTFUL OF HER PROPERTY					
Signature: <i>E.J. Redsell</i> Print: E.J. REDSELL Date: 6/7/17					

Thank you for completing this questionnaire. If you have any objection to us showing this information to 3<sup>rd</sup> parties please tick here.